



## **DHHS WAIVER ADVISORY COMMITTEE** **MEETING MINUTES**

**Date:** January 24, 2012    **Time:** 11:00 am – 1:00 pm    **Location:** McKimmon Center, Raleigh, NC

<b>MEETING CALLED BY</b>			Mike Watson, Deputy Secretary for Health Services		
<b>TYPE OF MEETING</b>			DHHS Waiver Advisory Committee (DWAC)		
<b>ATTENDEES</b>					
<b>COMMITTEE MEMBERS</b>			<b>STATE STAFF ATTENDEES</b>		
<b>NAME</b>	<b>AFFILIATION</b>	<b>PRESENT</b>	<b>NAME</b>	<b>AFFILIATION</b>	<b>PRESENT</b>
Peggy Terhune	Monarch	<input checked="" type="checkbox"/>	Beth Melcher	Assistant Secretary DHHS	<input checked="" type="checkbox"/>
Margaret Stargell	Coastal Horizons Center, Inc.	<input checked="" type="checkbox"/>	Ken Marsh	LME Support Services	<input checked="" type="checkbox"/>
Jack Naftel, MD	NC Physicians Association	<input checked="" type="checkbox"/>	Kathy Nichols	DMA Waiver Pgms Mgr	<input checked="" type="checkbox"/>
Rosemary Weaver	State	<input checked="" type="checkbox"/>	Kelly Crosbie	DMA	<input checked="" type="checkbox"/>
Carol Messina	State	<input checked="" type="checkbox"/>	Jim Jarrard	DMH/DD/SAS Asst. Dir.	<input checked="" type="checkbox"/>
Susan Monroe	Local	<input checked="" type="checkbox"/>	Flo Stein	DMH-CPM Section Chief	<input checked="" type="checkbox"/>
Marc Jacques	Local	<input checked="" type="checkbox"/>	Mabel McGlothlen	DMH/DD/SAS	<input checked="" type="checkbox"/>
Deby Dihoff	NAMI	<input checked="" type="checkbox"/>	Eric Fox	DMH/DD/SAS	<input checked="" type="checkbox"/>
Ellen Perry	DD	<input checked="" type="checkbox"/>			
Cherene Caraco	Mecklenburg's Promise	<input checked="" type="checkbox"/>			
Lois Cavanagh-Daley	NC CANSO	<input checked="" type="checkbox"/>	<b>GUEST</b>		
Arthur C. Wilson	Transylvania Co.	<input checked="" type="checkbox"/>	<b>NAME</b>	<b>AFFILIATION</b>	<b>PRESENT</b>
William Smith III	Wayne Co.	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Brian Ingraham	Smoky Mtn.	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Ken Jones	Eastpointe	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Mike Watson	Deputy Sec. for Health Svcs	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Craigan Gray	Director	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Tara Larson	DMA, Chief COO	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Steve Jordan	Director	<input checked="" type="checkbox"/>			<input type="checkbox"/>
U. Nenna Lekwauwa	Medical Director	<input checked="" type="checkbox"/>			<input type="checkbox"/>

**1. Agenda topic: Welcome and Introduction      Presenter(s): Mike Watson**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Welcome to members and guests. Brief outline of DWAC intent</li> <li>Introduction of Committee members.</li> </ul>		
<b>Conclusions</b>			
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<input type="checkbox"/> N/A			

**2. Agenda topic: Scope and Purpose of DWAC      Presenter(s): Kathy Nichols**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Reviewed DWAC Charter including: charge of the committee, terms of membership, Officer's responsibilities.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>.</li> </ul>		
<b>Action Items</b>	<b>Person(s) Responsible</b>	<b>Deadline</b>	
<input type="checkbox"/> Committee meetings to be coordinated by DMA and DMH staff	Kathy Nichols/Ken Marsh	Monthly	

**3. Agenda topic: Roll Call and Chair Nominations      Presenter(s): Ken Marsh**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>Roll of Chairperson outlined</li> <li>Nomination of chairperson discussed, nomination form distributed.</li> <li>State members removed from nomination process – prefer stakeholder to hold Chair position.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>Members to consider and provide input to naming a chair via phone or email prior to next meeting, or bring input to next meeting.</li> <li>Further discussion and decision to be made at February meeting.</li> </ul>		

Action Items		Person(s) Responsible	Deadline
<input type="checkbox"/> List of members with phone or email information to be compiled and distributed to members prior to next meeting.		Ken Marsh	February 27, 2012

#### 4. Agenda topic: Presentation/Updates – 1915 b/c Medicaid Waivers

Presenter(s): Kelly Crosbie

<b>Discussion</b>		<ul style="list-style-type: none"> <li>• 1915 (b)(c) Waiver presentation.</li> <li>• Goals for implementing waiver discussed</li> <li>• How the Medicaid Waiver works</li> <li>• What the LME-MCO does for Medicaid</li> <li>• Monitoring LME-MCO (Levels of Accountability)</li> <li>• Monitoring LME-MCO (Activities)</li> </ul>	
<b>Conclusions</b>			
Action Items		Person(s) Responsible	Deadline
<input type="checkbox"/> None			

#### 5. Agenda topic: Suggested Future Waiver Update Information Presenter(s): Tara Larson & Steve Jordan

<b>Discussion</b>		<ul style="list-style-type: none"> <li>• Data               <ul style="list-style-type: none"> <li><input type="checkbox"/> Data being collected at MCO level. Eventually data comes up to State level.</li> <li><input type="checkbox"/> Discussed types of data being collected and requested input for future data needs</li> <li><input type="checkbox"/> Discussed mechanism for collecting data.</li> <li><input type="checkbox"/> Outcome Data Requests:                   <ol style="list-style-type: none"> <li>1) to reflect whether individuals are getting better,</li> <li>2) if individuals are receiving services they want to receive,</li> <li>3) Monitoring of Psychotropic drugs,</li> <li>4) Life and Health outcomes – settings they want to be in, work or volunteer service opportunities,</li> </ol> </li> <li><input type="checkbox"/> Questioned whether healthcare &amp; IDD will come together</li> <li><input type="checkbox"/> Behavioral health – how to incorporate with DD.</li> <li><input type="checkbox"/> Will National Core Indicators be used</li> <li><input type="checkbox"/> Request to compare data from MCO regions prior to implementation with information collected after go-live date</li> <li><input type="checkbox"/> Want to determine if the services have value, not just quantity</li> <li><input type="checkbox"/> Question raised whether personal outcomes have been imbedded into waiver system. Answer: they have been imbedded into the waiver contracts. Have been measuring process – moving more toward outcome not just process.</li> <li><input type="checkbox"/> Need to ensure IT knows how to submit/pay claims</li> <li><input type="checkbox"/> Questions raised whether the information will be shared.</li> <li><input type="checkbox"/> Request for data that reflects unintended consequences such as financing shifts to homeless shelters, adult care, etc.</li> </ul> </li> <li>• Due Process               <ul style="list-style-type: none"> <li><input type="checkbox"/> Different due process under managed care. Key item: it is mandatory at MCO level. Involved a very formal process with a lot of federal rules involved.</li> <li><input type="checkbox"/> Consumers have not been used to this type of process.</li> <li><input type="checkbox"/> Question raised whether Medical Necessity terms will be standardized across the state. Answer: DMA's intent for Medical Necessity to be the same across the state and measured the same way.</li> <li><input type="checkbox"/> Concerns regarding term "Recovery". Considered to be inappropriate for IDD.</li> </ul> </li> <li>• Customer Service               <ul style="list-style-type: none"> <li><input type="checkbox"/> DWAC needs to begin working on now.</li> <li><input type="checkbox"/> Questions regarding State and Local funding, also whether City and County funding is protected in an MCO environment. Answer: Involves an integration of Medicaid and State funds.</li> <li><input type="checkbox"/> Request for standardization of applications and that information carry over to other MCOs. Answer: Looking at ways to streamline but respect the MCOs who are responsible for ensuring providers are credentialed.</li> </ul> </li> </ul>	
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	<ul style="list-style-type: none"> <li>□ Questions: Billing; Service definitions (how much flexibility); expanding services that are not clinically driven; who to direct questions</li> <li>□ Question regarding Peer Coordinators &amp; ICF funds. Want to know where funds go. Funds per month per Medicaid eligibility category. Capitation payments determined over three year period. Data determines the capitation rates. Effort to look at why discrepancies among LME capitations/service patterns. Some stabilization as result.</li> </ul>						
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>▪ Can begin looking at the outcomes of PBH and Western Highlands. WH cannot be compared to present day PBH, must go back to PBH process five years ago. Western Highlands does not have five years of experience.</li> <li>▪ The other LME-MCO are in the implementation phase. Monitoring and outcome measures are the types of issues to be brought to this group for review.</li> <li>▪ Need to work with PBH to determine what to measure regarding IDD services</li> <li>▪ NCTOPPS one of the outcome systems to look at. A lot of information is available at DMA and DMHDDSAS already. Try to link the existing data together. (Issue raised about consumers filling out surveys without influence from others)</li> <li>▪ DSOHF source of historical data on hospital referrals that can be used to compare</li> <li>▪ SAMSHA incident rates to compare with others nationally.</li> <li>▪ DMH Quality Management Team working on measures</li> <li>▪ Direct questions for future Committee review to Kathy and Ken</li> </ul>						
<b>Action Items</b>							
<ul style="list-style-type: none"> <li>□ Provide list of data and the types of elements DMA &amp; DMHDDSAS currently collects. Get a list to the Committee.</li> <li>□ Bring Quality Management measures to next meeting to help determine how measures are developed and identified.</li> <li>□ Data currently available from DMA to be provided to DWAC members prior to next meeting.</li> <li>□ Provide core indicator outcomes to committee</li> <li>□ Have follow-up discussion with Committee about Outcome measures</li> </ul>	<table border="1"> <tr> <td>Kathy Nichols/Ken Marsh</td><td rowspan="5">February 27, 2012</td></tr> <tr> <td>Ken Marsh/Kathy Nichols</td></tr> <tr> <td>Kathy Nichols</td></tr> <tr> <td>Ken Marsh</td></tr> <tr> <td>Ken Marsh/Kathy Nichols</td></tr> </table>	Kathy Nichols/Ken Marsh	February 27, 2012	Ken Marsh/Kathy Nichols	Kathy Nichols	Ken Marsh	Ken Marsh/Kathy Nichols
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#### 6. Agenda topic: Schedule for 2012 and Travel Forms

**Presenter(s): Ken Marsh**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>▪ Proposed schedule for 2012 reviewed</li> <li>▪ Travel authorization/reimbursement available for eligible service recipients &amp; family members. Assistance available at end of each meeting to complete and submit.</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>▪ Schedule approved</li> </ul>		
<b>Action Items</b>			
<ul style="list-style-type: none"> <li>□ Contact the Clarion for recipients and family members of committee members plan for direct stay to be billed to DMA.</li> </ul>	<table border="1"> <tr> <td>Kathy Nichols</td><td>February 27, 2012</td></tr> </table>	Kathy Nichols	February 27, 2012
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#### 7. Agenda topic: Public Comment Period

**Moderator(s): Steve Jordan**

<b>Discussion</b>	<ul style="list-style-type: none"> <li>▪ Q: Will information be available on Web? A: Yes, on both DMA and DMHDDSAS waiver webpages; will develop DWAC section in approximately a week. Comments can also be directed to those websites</li> <li>▪ Paula Cox Fishman requested DWAC keep an eye on incentives for providing care to those individuals with more intense care needs</li> <li>▪ Louise Fisher, Advocate for Mentally Ill, requested we redefine "recovery" in individuals with a condition that you can't recover from, i.e., diabetes.</li> <li>▪ Jerry Smith – Advocate, ARC of NC. Requesting list of service definitions. Due to changes, need to know what used to be available and what has replaced or most closely replaces those services OR what former services are called now.</li> <li>▪ Daley – Defined recovery as a process/journey</li> </ul>		
<b>Conclusions</b>	<ul style="list-style-type: none"> <li>▪</li> </ul>		
<b>Action Items</b>			
<ul style="list-style-type: none"> <li>□ Need to create a public comments sign-up sheet prior to the next meeting</li> </ul>	<table border="1"> <tr> <td>Ken Marsh</td><td>February 27, 2012</td></tr> </table>	Ken Marsh	February 27, 2012
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**Adjourned 12:50 p.m.**

**Next Meeting: February 28, 2012, 1:00 p.m. – 3:00 p.m.**